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Organisation de Coopération et de Développement Économiques
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English - Or. English

**PUBLIC GOVERNANCE AND TERRITORIAL DEVELOPMENT DIRECTORATE
PUBLIC GOVERNANCE COMMITTEE**

Cancels & replaces the same document of 12 November 2008

ANNEXES TO THE FINAL DRAFT REPORT

FOCUS ON CITIZENS : PUBLIC ENGAGEMENT FOR BETTER POLICY AND SERVICES

This document includes the annexes for the draft final report for the "Open and Inclusive policy making" project.

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ANNEX A. LEGISLATION AND POLICY MEASURES FOR OPEN GOVERNMENT¹

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|---------------------|---|--|--|---|--|--|
| 1. Australia | | | | | | |
| Year | 2003 (1983, 1982) | 2000 (1977, 1975) | 1976 | 1988 | 1999 | 2006 (2000) |
| Date | | | | Nov-88 | | |
| Title | Legislative Instruments Act Archives Act Freedom of Information Act | Administrative Reform Act Administrative Decisions (Judicial Review) Act Administrative Appeals Tribunal Act | Ombudsman Act | Privacy Act | Electronic Transaction Act | e-Government Strategy: Responsive Government – A New Service Agenda Government Online Strategy |
| 2. Austria | | | | | | |
| Year | 1987 | 1991 | 1977 | 1999 (1987, 1978) | 1998 | 2000 (1997) |
| Date | 15-May-87 | | | Dec-99 | | Spring (Oct-97) |
| Title | “Auskunftspflichtgesetz” obliges federal authorities to answer citizens’ questions - does not give rights of access to documents | General Law on Administrative Procedure | “People’s Attorney” introduced | Data Protection Act | Digital Signature Act | Information and Communication Project (Strategy & Action Plan for Information Society) |
| 3. Belgium | | | | | | |
| Year | 1994 | | 1995 | 1992 | 2001 | 1997 |
| Date | 11-Apr-94 | | 22-Mar-95 | 8-May-92 | 09-Jul-01 | 30-May-97 |
| Title | Law on Openness of the Administration At the regional level: Parliament of Flanders Act on the Public Nature of Government (18 May 1999) | | Federal Ombudsmen Act At the regional level: Parliament of Flanders Act on the Flemish Ombudsman Service (1998) | Law on the Protection of Private Life Regarding the Processing of Personal Data | Law establishing certain rules related to the juridical framework for electronic signatures and certification services | Federal Action Plan for the Information Society At the regional level: Government of Flanders decree on e-government (8-Dec-00) |
| 4. Canada | | | | | | |
| Year | 1982 | | 1982 | 1982 | 2000 | 2000 |
| Date | | | | | Apr-00 | 25-Feb-00 |
| Title | Access to Information Act | | Information Commissioner | Privacy Act | The Personal Information Protection and Electronic Document Act | Government On-Line: Serving Canadians in a Digital World |

¹ Year in brackets indicates date of first passage of legislation in this field. For example: 2001 (1978). This means that the current law dates from 2001, and that legislation was first passed in 1978.

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|----------------------|--|--|---|---|---|--|
| 5. Czech Rep. | | | | | | |
| Year | 1999 | 2004 (1967) | 1999 | 1992 | 2000 | 1999 |
| Date | 11-May-99 | 24-June-04 | 8-Dec-99 | 4-Apr-92 | 29-Jun-00 | 31-May-99 |
| Title | Act on Free Access to Information (No. 106/1999 Coll.) | Act on Administrative Procedure (No. 500/2004 Coll.) | Act on the Public Defender of Rights (No. 349/1999 Coll.) | Personal Data Protection Act (No. 101/2000 Coll.) | Act on Digital Signature (No. 227/2000 Coll.) | State information policy |
| 6. Denmark | | | | | | |
| Year | 1998 (1993,1991,1985, 1970) | 1985 | (1953) | 2000 (1987, 1978) | 2000 | 1999 (1995) |
| Date | (30-Jun-93, 6-Jun-91, 19-Dec-85, 10-Jun-70) | Dec-85 | | Jul-00 (Jun-87, Jun-78) | Mar-00 | Dec-99 |
| Title | Act on Access to Public Administration Files (Law No. 276, No. 504, No.572, No. 280) | Law on Administrative Procedures (Law No. 571) | (Under the Constitution) | Law on Processing Personal Data (Law No. 429) | Law on Electronic Signatures | IT Policy Strategy: "Realigning to a Network Society" (IT Policy Action Plan "From Vision to Action") |
| 7. Finland | | | | | | |
| Year | 1999 (1951) | 1982 | (1919) | 1999 (1987) | 2000, 1999 | 1998 (1995) |
| Date | 9-Feb-51 | | | | 01-Jan-00 | Dec-98 (Jan-95) |
| Title | Act on Openness of Government Activities (Publicity of Official Documents Act) | Administrative Procedure Act | (Under the Constitution) | Data Protection Act (Personal Data Act) | -Act on Electronic Services in the Administration -Act on Electronic Transaction | Second Strategy "Quality of Life, Knowledge and Competitiveness" ("Finland towards the Information Society") |
| 8. France | | | | | | |
| Year | 1979 (1978) | 1979 | 2000 (1973) | 1978 | 2000 | 1998 |
| Date | (17-Jul--78) | 11-Jul-79 | 12-Apr-00 (03-Jan-73) | 06-Jan-78 | 29-Feb-00 | Jan-98 |
| Title | Law No. 79-583 (Law No. 78-753 on access to administrative documents) | Law on the justification for administrative acts | (Law No. 73-6 establishing the Mediator of the Republic) | Act on Processing, Data Files and Individual Liberties (Law of 6.01.1978 on IT, files and freedoms) | Law on Electronic Signatures No. 2000-230 | Governmental Action Programme "Preparing for the Information Society" (PAGSI); Ministerial Action Programmes (PAMSI) |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|--------------------|--|--|---|--|--|---|
| 9. Germany | | | | | | |
| Year | 2006 | 1976 | 1975 | 1990 (1976) | 1997 | 1999 (1996) |
| Date | 01-Jan-06 | 25-Jul-76 | | 20-Dec-90 (27-Jan-77) | 13-Jun-97 | Nov-99 (Feb-96) |
| Title | Federal Freedom of Information Act | Act on Administrative Procedure | No Ombudsman at the federal level. The Parliament's (Bundestag) petitions committee | Federal Data Protection Act (last amended in 2000) | Digital Signatures Act enacted as Art. 3 of the Information and Communication Services Act (last amended 2001) | Action Programme "Innovation and Jobs in the Information Society of the 21 st Century" (Info-2000: Germany's way to the Information Society) |
| 10. Greece | | | | | | |
| Year | 2000 (1986) | 1999 | 1997 | 1997 | 1998 | 1999 (1995) |
| Date | | | | Apr-97 | | Feb-99 |
| Title | Right of Access to Administrative Document (Act No. 1599/1986 on Access to Information) | Law No. 2690/1999 Code on Administrative Procedure | Law No. 2477/1997 establishing the Ombudsman | Law No. 2472/1997 on the Protection of Individuals with Regards to the Processing of Personal Data | Law No. 2672/1998 on Information by E-mail | 2 nd White Paper "Greece in the Information Society: Strategy and Actions" (White Paper "Greek Strategy for the Information Society") |
| 11. Hungary | | | | | | |
| Year | 1992 | 1991 (1957) | (1990) | 1992 | 2001; 2003 | 2003 |
| Date | (Combined FOI and Data Protection Act) | | (Under the Constitution) | (Combined FOI and Data Protection Act) | 29-May-01, 24-Nov-03 | Nov-03 |
| Title | Act LXIII of 1992 on the Protection of Personal Data and the Publicity of Personal Data of Public Interest | General Rules of State Administration Procedures Act XXVI (Act IV of 1957) | (3 Parliamentary Commissioners for civil rights; ethnic and national minorities; data protection) | Act LXIII of 1992 on the Protection of Personal Data and the Publicity of Personal Data of Public Interest | Act on Electronic Signature Act on Electronic Communications | Hungarian Information Society Strategy (MITS) 1126/2003. (XII. 12.) |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|--------------------|--|--|---|--|--|--|
| 12. Iceland | | | | | | |
| Year | 1996 | 1993 | 1988 | 1989 | | 2004 |
| Date | | | | Dec | | Apr-04 |
| Title | Information Act | Administrative Act | Office of Ombudsman was established | Act Concerning the Registration and Handling of Personal Data | | Resources to Serve Everyone: Policy of the Government of Iceland on the Information Society 2004 - 2007 |
| 13. Ireland | | | | | | |
| Year | 1997 | 1990 | 1980 | 1988 | 2000 | 1999 (1997) |
| Date | 21-Apr-97 | | 14-Jul-80 | | 10-Jul-00 | Jan-99 (Mar-97) |
| Title | Freedom of Information Act No. 13 | n.a. | Ombudsman Act | Data Protection Act | Electronic Commerce Act | Implementing the Information Society in Ireland: An Action Plan (Information Society Ireland: Strategy for Action) |
| 14. Italy | | | | | | |
| Year | 2005 (1990) | 2000 (1971) | | 2003 (1996) | 2006 (2005) | 2007 (2000) |
| Date | 11-Feb-05; 14-May-05 | 21-Jul-01 | | 30-Jun-03 | 04-Apr-06 | Mar-07 |
| Title | Law No. 15/2005 (11 Feb) Law No. 80/2005 (14 May) (Law No. 241/1990 on Access to Administrative Documents) | Law No. 205/2000 Administrative Procedure Law (Law No. 1034/1971) Establishment of (regional) Administrative Court) | No Ombudsman at national level (only sub-national level). Since 1990, a government "Commission for access to administrative documents" ensures oversight. | Legislative Decree No. 196/2003 (30 June) Personal Data Protection Code (Protection of Individual and Other Subjects with regard to the Processing of Personal Data Act N° 675/1996) | Legislative Decree No. 159/2006 (4 Apr) Legislative Decree No. 82/2005 (7 March) Digital Administration Code | Directive of the Minister of Public Administration on information exchange among public administrations Toward the e-gov National Plan 2007 (E-Government Action Plan) |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|-----------------------|--|----------------------------------|--|---|--|---|
| 15. Japan | | | | | | |
| Year | 1999 | 1994 | 1984 (1966) | 2005 | 2000 | 2003 (2001) |
| Date | 14-May-99 | 01-Oct-94 | | 1-Apr-2005 | 24-May-00 | Jul-03 (29-Mar-01) |
| Title | Law Concerning Access to Information Held by Administrative Organs | Administrative Procedure Act | No parliamentary ombudsman [Administrative Inspection Bureau (Administrative Counsellor's Law) functions as a point of appeal] | Act for Protection of Personal Information Held by Administrative Organs | Law Concerning Electronic Signatures and Certification Services | eJapan strategy II 2003 (E-Japan Priority Policy Programme) |
| 16. Korea | | | | | | |
| Year | 1996 | 1996 | 1994 | 1999 | 2001 | 2002 (1999) |
| Date | 31-Dec-96 | 31-Dec-96 | Apr-94 | 8-Feb-99; | 27-Feb-01; 5-Feb-99 | Apr-02 |
| Title | Act on Disclosure of Information by Public Agencies | Administrative Procedure Act | Ombudsman of Korea | Act on Promotion of Utilisation of Information System and Protection of Information; | Electronic Government Act; Digital Signature Act | E-Korea Vision 2006 (E-Government Project; Cyber-Korea 21) |
| 17. Luxembourg | | | | | | |
| Year | | 1978 | 2003 | 2002 | 2000 | 2004 |
| Date | | 1-Dec-78 | 22-Aug-03 | 02-Aug-02 and 30-May-05 | 14-Aug-00 | 12-Nov-04 |
| Title | Law on access to information currently being drafted by the Ministry of State (Sept. 2008) | Law on Administrative Litigation | Law establishing an ombudsman | Law on the Protection of Data Law on the Protection of Electronic Data and Communication | Law on Electronic Signatures, Electronic Payment and on the Creation of an Electronic Commerce Committee | Commission for the Modernisation of the State Commission for Administrative Simplification (in favour of SMEs) (created Dec. 2004) |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|------------------------|--|---|--|---|--|--|
| 18. Mexico | | | | | | |
| Year | 2002 | 1995 | 1992 | | 2000 | 2001 |
| Date | Jun-02 | 01-Jun-95 | 23-Jun-92 | | 7-Jun-00 | |
| Title | Federal Transparency and Access to Public Government Information Law | Federal Law on Administrative Procedure | Law of the commission of human rights | No specific privacy law (in the Constitution, Penal Code Article 214) | E-Commerce Act (covers privacy, e-signature and e-documents) | The National e-Mexico System |
| 19. Netherlands | | | | | | |
| Year | 1998, (1992, 1980, 1978) | 1998 | 1999 (1981) | 2001 (1988) | 2003 | 1999 |
| Date | 18-Jun-98 | 01-Jan-98 | 12-May-99 (31-Feb-81) | 01-Sep-01 | 08 May-03 | Mar-99 |
| Title | Government Information Act Stb. 356 (9-Nov-78 St. 581) | General Administrative Procedural Law Act | National Ombudsman Act | Personal Data Protection Act (Data Registration Act) | Law on Electronic Signatures | Electronic Government Action Programme |
| 20. New Zealand | | | | | | |
| Year | 1982 | 2001 (1969) | 2003 (1975, 1962) | 1994 (1993) | 2002 | 2003 (2001) |
| Date | | | 21-Oct-03 | | | Jun-03 |
| Title | Official Information Act | Administration Amendment Act (Administration Act) | Ombudsmen Act | Privacy Amendment Act (Privacy Act) | Electronic Transactions Act | government.nz@your.service |
| 21. Norway | | | | | | |
| Year | 1970 | 1970 | 1962 | 2000 (1978) | 2001 | 2002 (1999) |
| Date | 19-Jun-70 | 10-Feb-70 | | 14-Apr-00 (9-Jun-78) | 15-Jun-01 | May-02 |
| Title | Freedom of Information Act | Public Administration Act | Act on the Parliamentary Ombudsman for Public Administration | Act N° 31 on the Processing of Personal Data (Act on Personal Data Registers) | Act 2001/81 on Electronic Signature | eNorway 2005 Action Plan (E-Government Action Plan) |
| 22. Poland | | | | | | |
| Year | 2001 | 1999 (1960) | 1987 | 1997 | 2001 | 2004 |
| Date | 6-Sep-01 | 01-Jan-99 (14-Jun-60) | 15-Jul-87 | 29-Aug-97 | 18 Sep-201 | Jan-04 |
| Title | Law on Access to Public Information | Act on Administrative Proceedings Code | Act on the Ombudsman | Law on the Protection of Personal Data | Act on Electronic Signatures | The Strategy on the Development of the Information Society in Poland |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|------------------------|---|---------------------------------------|--|--|--|--|
| 23. Portugal | | | | | | |
| Year | 1993 | 1976 | 1996 (1991, 1975) | 1998 | 2003 | 2003 (2000) |
| Date | 26-Aug-93 | | 14-Aug-96 (9-Apr-91) | Oct-98 | 3-Apr-03 | Feb-03 (22-Aug-00) |
| Title | Law n° 65/93 | Code of Administrative Procedure | Statute of the Ombudsmen | Law N° 67/98 on the Protection of Personal Data | Electronic Signatures Decree-Law (Decree-Law n° 62/2003) | e-Government action plan (Internet Initiative RCM No. 110/2000) |
| 24. Slovak Rep. | | | | | | |
| Year | 2000 | | 2001 | 2002 (1998) | 2002 | 2008 (2001) |
| Date | 17-May-00 | | 23-Feb-01 | 3-Jul-02 (Feb-98) | 15-Mar-02 | |
| Title | Act on Free Access to Information | | Constitutional Statute No. 90/2001 Coll. (constitutional amendment creating a Public Defender of Rights) | Act n. 428/2002 on Personal Data Protection | Act n. 215/2002 on Electronic Signatures | Strategy of the Information Society of the Slovak Republic 2008 (Policy for the Development of the Information Society in the Slovak Republic) |
| 25. Spain | | | | | | |
| Year | 1998 (1992) | 1999 (1992, 1958) | (1981) | 1999 (1992) | 2003 | 2003 (1999) |
| Date | 13-Jul-98 (26-Nov-92) | (26-Nov-92, 17-Jul-58) | | 13-Dec-99 (Oct-92) | 19-Dec-03 | Dec-99 |
| Title | Law No. 29/1998 (Law No. 30/92 on Public Administration and Common Administrative Procedures) | Act on Administrative Procedure | (Under the Constitution) | Personal Data Act (Law on the Regulation of the Automatic Processing of Personal Data) | 59/2003 Law on digital signature | Plan de Choque para el impulso de la Administración Electrónica (Strategic Investment Plan for IT) |
| 26. Sweden | | | | | | |
| Year | 1994 (1766) | 1998 | 1986 (1809) | 1998 (1994, 1973) | 2000 | 2002 (2000) |
| Date | | | 13-Nov-86 | 29-Apr-98 | Apr-00 | Nov-02 |
| Title | Freedom of Information Act (Freedom of Press Act now part of the Constitution) | Government Public Administration Bill | The Act with Instructions for the Parliamentary Ombudsmen | Personal Data Act (Personal Data Protection Act) | Act on Qualified Electronic Signature (2000:832) (Regulation on Services concerning Electronic Certifications) | The Swedish e-Government Strategy (National Strategy for Information Society) |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|---------------------------|--|--|--|------------------------------------|--|--|
| 27. Switzerland | | | | | | |
| Year | 2004 | 1968 | | 1992 | 2003 | 2002 (1998) |
| Date | 17-Dec-2004 | 20-Dec-68 | | 19-Jun-92 | 19-Dec-03 | 13-Feb-02 (18-Feb-98) |
| Title | Freedom of Information Act | Federal Act on Administrative Procedure | (Creation of a federal ombudsman was rejected by parliament on 16 June 2004) | Data Protection Act | Federal Act on Digital Signatures | E-Government Strategy (Strategy for an Information Society in Switzerland) |
| 28. Turkey | | | | | | |
| Year | 2003 | | | | 2004 | 2006 |
| Date | 9-Oct-03 | | | | 15-Jan-2004 | |
| Title | Law on the Right to Information (Law No 4982) | | | | Law on Electronic Signature | Information Society Strategy for 2006-10 |
| 29. United-Kingdom | | | | | | |
| Year | 2000 | 2000 | 1994 (1967) | 1998 (1984) | 2002 (2000) | 1999 |
| Date | 31-Jan-00 | Nov-00 | | Jul-98 | 14-Feb-02 (25-May-00) | 30-Mar-99 |
| Title | Freedom of Information Act | Code of practice on Written Consultation | Parliamentary Commissioner Act | Data Protection Act | The Electronic Signatures Regulations (Electronic Communication Act) | Modernising Government White Paper New: March 2000 |
| 30. United States | | | | | | |
| Year | 1996 (1966) | 1946 | | 1974 | 1999; 1997;1996 | 2002 |
| Date | Oct-96 | | | | Oct-96 | 17-Dec-02 |
| Title | Electronic Freedom of Information Act (Freedom of Information Act) | Administrative Procedure Act | No national ombudsman | Privacy Act | -Digital Signatures Act -Electronic Data Security Act -Electronic Freedom of Information Act | The "E-Government Act" (H.R. 2458) |

| Country | Law on Access to Information and Documents | Law on Administrative Procedure | Law on Ombudsman/ Commissioner | Law on Privacy and Data Protection | Law on Electronic Data and Signatures | E-government policy |
|--------------------------------|--|---------------------------------|---|--|--|--|
| 31. European Commission | | | | | | |
| Year | 2001 (1999) | | 2002 (1994) | 2000 (1995) | 1999 | 2006 |
| Date | 30-June-01 | | | 18-Dec-00 | | 25-Apr-06 |
| Title | Access to Documents Regulation 1049/2001 (The Amsterdam Treaty 1999) | | Statute of European Ombudsman (first appointed in 1995) (Treaty of Maastricht 1992) | Regulation 45/2001 (of 18 Dec. 2000) on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data. (EC Data Protection Directive (95/46/EC)) | Directive for the Electronic Signature | i2010 eGovernment Action Plan: Accelerating eGovernment in Europe for the benefit of all |

Sources:

- Country feedback on “Annex to the Draft Report From Open to Inclusive: Building Citizen-Centred Policy and Services” [GOV/PGC(2008)8/ANN] received by 16 May 2008.
- Country feedback on “Factsheet on Open Government” [GOV/PGC(2004)18/ANN] received by 15 November 2004.
- Country responses to the OECD/PUMA questionnaire on “Strengthening Government-Citizen Connections” [PUMA/CIT(2000)1], received in the Autumn of 1999.
- Country responses to the OECD/PUMA questionnaire on “Parliamentary Procedures and Relations” [PUMA/LEG(2000)1], received in the Summer of 2000.
- “Comparative Analysis of the Member States’ Legislation Concerning Access to Documents”, Secretariat General of the European Commission, January 2000.

ANNEX B. OVERSIGHT INSTITUTIONS FOR OPEN GOVERNMENT

| Country | Ombudsman | Parliamentary Commissioners ² | Supreme Audit Institution ³ |
|-------------------|--|--|---|
| AUSTRALIA | Commonwealth Ombudsman [est. 1976] Link: www.comb.gov.au | President and Commissioners, Human Rights and Equal Opportunity Commission Federal Privacy Commissioner Link: www.privacy.gov.au | The Auditor General [est. 1901] Link: www.anao.gov.au |
| AUSTRIA | The Austrian Ombudsman Board (Volksanwaltschaft) [est. 1977] Link: www.volksanw.gv.at Federal Children's Ombudsman (Kinder & Jugend Anwaltschaft des Bundes) [est. 1989] | Data Protection Commission (Datenschutzkommission) Link: www.dsk.gv.at | The Court of Audit (Rechnungshof) [est. 1761] Link: www.rechnungshof.gv.at |
| BELGIUM | The Federal Ombudsman (De Federale Ombudsman) [est. 1995] Link: www.federalombudsman.be At the regional level: -Flemish Ombudsman Service [est. 1998] Link: www.vlaamseombudsdienst.be -Wallonien Ombudsman (Le Médiateur de la Région Wallonne) [est. 1994] Link: mediateur.wallonie.be | Commission for the protection of privacy Link: www.privacy.fgov.be | The Court of Audit (Rekenhof/ Cour des Comptes) [est. 1846] Link: www.courdescomptes.be |
| CANADA | (Ombudsmen at provincial level starting in 1967) | Information Commissioner Link: www.infocom.gc.ca Federal Privacy Commissioner Link: www.privcom.gc.ca | The Office of the Auditor General [est. 1878] Link: www.oag-bvg.gc.ca |
| CZECH REP. | Public Defender of Rights (Ombudsman) [est. 1999] Link: www.ochrance.cz | The Office for Personal Data Protection Link: www.uoou.cz The Commissioner for Civil Rights Protection | Supreme Audit Office [est. 1993] Link: www.nku.cz |

² Useful link: www.privacylaws.com/links/linknational.htm

³ Useful link: www.eurosai.org/direc_mien.htm

| Country | Ombudsman | Parliamentary Commissioners | Supreme Audit Institution |
|----------------|---|--|--|
| DENMARK | Ombudsman (Folketingets Ombudsmand) [est. 1954] Link: www.ombudsmanden.dk | The Danish Data Protection Agency Link: www.datatilsynet.dk | The National Audit Office (Rigsrevisionen) [est. 1975] Link: www.ftrr.dk |
| FINLAND | Parliamentary Ombudsman (Eduskunnan oikeusasiamies/Riksdagens justitieombudsmans kansli) [est. 1919] Link: www.oikeusasiamies.fi Ombudsman for minorities Link: www.mol.fi/vahemmistovaltuutettu/ombudsmaneng.html Ombudsman for equality Link: www.stm.fi/Resource.phx/tasa-arvo/english/authorities/ombudsman/ombudsman.htx | Data Protection Ombudsman Link: www.tietosuoja.fi | The State Audit Office (Valtiontalouden tarkastusvirasto/ Statens revisionsverk) [est. 1824] Link: www.vtv.fi |
| FRANCE | Ombudsman of the Republic (Le Médiateur de la République) [est. 1973] Link: www.mediateur-de-la-republique.fr | Data Protection Commissioner (Commission Nationale d'Informatique et des Libertés) Link: www.cnil.fr | The Court of Accounts (Cour des Comptes) [est. 1807] Link: www.ccomptes.fr |
| GERMANY | Petitions Committee of the German Bundestag (Petitionsausschuss) Link: www.bundestag.de/htdocs_e/orga/03organs/04commit/02commper/comm02.html | The federal data protection commissioner (Bundesbeauftragten für den Datenschutz) Link: www.bfd.bund.de | The Federal Audit Court (Bundesrechnungshof) Link: www.bundesrechnungshof.de/1024.html |
| GREECE | The Greek Ombudsman, [est. 1998] Link: www.synigoros.gr | Hellenic Data Protection Authority Link: www.dpa.gr/home_eng.htm | Supreme Court of Audit |
| HUNGARY | | -Parliamentary Commissioner for the rights of national and ethnic minorities -Parliamentary Commissioner for civil rights -Parliamentary Commissioner for data protection Link (portal): www.obh.hu | State Audit Office, 1868 Link: www.asz.gov.hu |
| ICELAND | The Althing Ombudsman (Umboðsmaður Alþingis) Link: www.umbodsmaduralthingis.is/english.asp Ombudsman for Children, 1988 Link: www.barn.is/erlent/english.html | Data Protection Agency Link: www.personuvernd.is/tolvunefnd.nsf/pages/index.html | National Audit Office (Ríkisendurskoðun) Link: www.rikisend.is |
| IRELAND | The Ombudsman [est. 1980] Link: www.irlgov.ie/ombudsman | Data Protection Commissioner (Coimisinéir Cosanta Sonraí) Link: www.dataprivacy.ie | Office of the Comptroller and Auditor General [est. 1866] Link: www.irlgov.ie |
| ITALY | Italy does not have a national Ombudsman. However, it does have an extensive network of regional ombudsmen (<i>difensore civico</i>). | Data Protection Commissioner Link: www.garanteprivacy.it | Corte dei Conti, [est. 1862] Link: www.corteconti.it |

| Country | Ombudsman | Parliamentary Commissioners | Supreme Audit Institution |
|------------------------|---|---|--|
| JAPAN | Office of Trade and Investment Ombudsman Link: www5.cao.go.jp/access/English/oto_main_e.html | Administrative Inspection Bureau | Board of Audit [est. 1880] Link: www.jbaudit.go.jp |
| KOREA | The Ombudsman of Korea, [est. 1994] Link: www.ombudsman.go.kr/english/index.html | | Board of Audit and Inspection [est. 1948] Link: www.bai.go.kr |
| LUXEMBOURG | Ombudsman (Le Médiateur au service des citoyens), [created by law of 22 Aug. 2003] Link: www.ombudsman.lu | National Data Protection Commission Link: www.cnpd.lu (24 Parliamentary commissions: 4 regulatory commissions, especially the Commission of Petitions; 19 permanent commissions, 1 special commission, public hearings) Link: www.chd.lu | Court of Auditors (Cour des Comptes), Link: www.cour-des-comptes.lu |
| MEXICO | | National Commission for Human Rights (Comisión Nacional de los Derechos Humanos) [est. 1992] Link: www.cndh.org.mx | Supreme Audit Office (Auditoría Superior de la Federación) [est. 1824] Link: www.asf.gob.mx |
| NETHERLANDS | National Ombudsman (De Nationale Ombudsman) [est. 1982] Link: www.ombudsman.nl | Data Protection Authority Link: www.cbpweb.nl/en/index.htm | Court of Audit (Algemene Rekenkamer) Link: www.rekenkamer.nl |
| NEW ZEALAND | The Ombudsmen [est. 1962] Link: www.ombudsmen.govt.nz | Privacy Commissioner Link: www.privacy.org.nz/top.html | Controller and Auditor General Link: www.oag.govt.nz |
| NORWAY | Parliamentary Ombudsman for Public Administration, [est. 1962] Link: www.sivilombudsmannen.no | Data Inspectorate Link: www.datatilsynet.no | Office of the Auditor General (Riksrevisjonen) [est. 1816] Link: www.riksrevisjonen.no |
| POLAND | Ombudsman for Children (Rzecznik Praw Dziecka) Link: www.brpd.gov.pl/ang.htm | General Inspector of Personal Data Protection Link: www.giodo.gov.pl Commissioner for Civil Rights Protection (Rzecznika Praw Obywatelskich), 1987 Link: www.brpo.gov.pl/index.php?e=1 | Supreme Chamber of Control (Najwyższa Izba Kontroli), [est. 1808] Link: www.nik.gov.pl |
| PORTUGAL | Office of Justice (Provedor de Justiça) [est. 1975] Link: www.provedor-jus.pt/ingles | National Commission on Data Protection Link: www.cnpd.pt | Court of Auditors (Tribunal de Contas) [est. 1279] Link: www.tcontas.pt |
| SLOVAK REPUBLIC | The Public Defender of Rights [est. 2002] Link: www.vop.gov.sk/langEnglish The Bank Ombudsman [est. 2007] Link: www.bankovyombudsman.sk | The Office for Personal Data Protection Link: www.dataprotection.gov.sk Public Defender of Rights, 2001 Link: www.vop.gov.sk | The Supreme Audit Office [est. 1782] Link: www.nku.gov.sk/english/index_eng.html |

| Country | Ombudsman | Parliamentary Commissioners | Supreme Audit Institution |
|-----------------------|---|--|---|
| SPAIN | People's Defender (<u>Defensor del Pueblo</u>) [est. 1981] Link: www.defensordelpueblo.es | Data Protection Agency (Agencia Espanola de Protección de Datos) Link: www.agpd.es | Court of Accounts (Tribunal de Cuentas), [est. 1828] Link: www.tcu.es |
| SWEDEN | The Parliamentary Ombudsman (Riksdagens Ombudsmän) [est. 1809] Link: www.io.se | Data Inspectorate Link: www.datainspektionen.se | National Audit Office (Riksrevisionen) [est. 2003] Link : www.riksrevisionen.se |
| SWITZERLAND | The creation of a federal ombudsman was rejected by parliament on 16 June 2004 | Data Protection Commissioner Link: www.edsb.ch/framese.html | Federal Audit Office [est. 1852] Link: www.efk.admin.ch/englisch/index.htm |
| TURKEY | Law on Ombudsman adopted 13 September 2006, subsequently suspended by a Constitutional Court ruling. | | Court of Accounts [est. 1862] Link: www.sayistay.gov.tr/english_tca/eng.asp |
| UNITED KINGDOM | The Northern Ireland Ombudsman Link: www.ni-ombudsman.org.uk | Information Commissioner Link: www.dataprotection.gov.uk | National Audit Office, [est. 1983] Link: www.nao.org.uk |
| UNITED STATES | Many regional and local ombudsmen | Small business ombudsmen (also called 'national ombudsman') Link: www.epa.gov/sbo/ | General Accounting Office [est. 1921] Link: www.gao.gov |
| EUROPEAN UNION | The European Ombudsman, [est. 1995] Link: www.euro-ombudsman.eu.int/home/en/default.htm | European Parliament Committee of Petitions Link: www.europarl.europa.eu/committees/peti_home_en.htm | European Court of Auditors [est. 1977] Link: www.eca.eu.int/index_en.htm |

**ANNEX C. LIST OF MEMBERS OF THE STEERING GROUP
ON OPEN AND INCLUSIVE POLICY MAKING (2007-2008)**

| | |
|------------------------|--|
| Austria | Ms. Rita TRATTNIGG Austrian Federal Ministry of Agriculture, Forestry, Environment and Water (BMLFUW) Dept. EU-Affairs Environment |
| Czech Republic | Miss Barbora KURIKOVA Department of Regulatory Reform and Public Administration Quality Ministry of the Interior |
| | Mr. Jiri MAREK Coordinator of international relations for public administration Modernisation of Public Administration Department Ministry of the Interior |
| Finland | Ms. Katju HOLKERI Head, Governance Policy Unit Ministry of Finance |
| Korea | Mr. Han Cheol CHU Director of Institutional Innovation Team Ministry of Government Administration and Home Affairs (MOGAHA) |
| | Mr. Jo Byung KON Ministry of Government Administration and Home Affairs (MOGAHA) |
| The Netherlands | Mr. Jan SCHRIJVER Explorer of governance Ministry of Internal Affairs |
| Norway | Mr. Terje DYRSTAD Deputy Director General Ministry of Government Administration and Reform |
| | Mrs. Ottil Fasting THARALDSEN Deputy Director General Department of Employers Affairs Ministry of Government Administration and Reform |
| Slovak Republic | Mr. Ivan ISTVANFFY Director-General Section for the Foreign Financial Assistance Management and Implementation Office of the Government of the Slovak Republic |
| | Mrs. Denisa KUTYOVA Director, Department of the Management and Implementation of EC Assistance and Technical Assistance for OP IS Office of the Government of the Slovak Republic |

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|--------------------|---|
| Slovenia | Ms. Irma MEŽNARIČ Ministry of Public Administration |
| Switzerland | Dr. Thomas BÜRGI Planung und Strategie Federal Chancellery |
| | Dr. Hanna MURALT MÜLLER Chargée de mission pour les questions internationales Federal Chancellery |
| Turkey | Mrs. Ilgin ATALAY Head of the Foreign Relations Department Foreign Relations Department Prime Ministry |
| | Mr. Güngör ISIK Expert Prime Ministry |
| | Mr. Bilal ÖZDEN Expert Prime Ministry |
| UK | Mr. Francis COXHEAD Senior Lecturer National School of Government |
| | Mr. Graham DAVEY Team Leader, Policy Making and Government National School of Government |
| | Mr. Ian JOHNSON Head of Democratic Engagement Branch Ministry of Justice |
| | Ms. Elspeth RAINBOW Policy Advisor Democratic Engagement Branch Ministry of Justice |
| | Mr. Nic SUGGIT National School of Government |

**ANNEX D. CIVIL SOCIETY RESPONDENTS
TO THE 2007 OECD “QUESTIONNAIRE FOR CIVIL SOCIETY ORGANISATIONS ON OPEN
AND INCLUSIVE POLICY MAKING”**

Australia

- Heart Foundation of Australia
- The Salvation Army Australia Eastern Territory
- World Vision Australia
- Australian Chamber of Commerce and Industry

Austria

- AGEZ - Arbeitsgemeinschaft Entwicklungszusammenarbeit (Working Association for Development Cooperation)
- Federation of Austrian Industry
- Österreichischer Seniorenrat (Bundesaltenrat Österreichs) Austrian Council of Senior Citizens (Federal Council of Elderly)
- ÄrztInnen für eine gesunde Umwelt (ISDE Austria) Austrian Society of Doctors for the Environment
- GLOBAL 2000/Friends of the Earth Austria
- Umweltdachverband (Environmental Umbrella Association, Austria)

Czech Republic

- Union of Towns and Municipalities of the Czech Republic
- The Confederation of Industry of the Czech Republic (SP)
- Czech Chamber of Commerce
- Healthy Cities of the Czech Republic

Finland

- The Central Union of Tenants
- Central Union for Child Welfare
- The Citizen Forum
- Association of tenants and home owners
- The Finnish Association of the Deaf

France

- Amnesty International France
- National Union of Outdoor Sports Centres (UCPA)
- Civic and Social Women's Union (UFCS)
- WWF-France
- National interfederal union of private health and social organisations and programmes (NIOPSS)

Germany

- Heinrich-Böll-Stiftung Foundation

Hungary

- Hungarian Trade Union of Civil Service Employees (MKKSz)

Italy

- Italian Confederation of Workers' Trade Unions (CISL)
- Cittadinanzattiva
- CONFINDUSTRIA

Netherlands

- Vereniging voor Openbaar Onderwijs
- Federation Dutch Trade Union (FNV)
- Dutch Council for Refugees

Norway

- The Federation of Norwegian Professional Associations (Akademikerne)
- Association of NGOs in Norway (Frivillighet Norge)
- Norwegian Confederation of Trade Unions
- POPULUS - Adult Association of Popular Learning
- Norwegian Railway Club
- Norwegian Red Cross

Poland

- Institute for Sustainable Development
- Polish Red Cross National Society
- NSZZ "Solidarność"

Slovenia

- Legal Informational Centre for NGOs (PIC)
- Peace Institute - Institute for Contemporary Social and Political Studies
- Focus Association for Sustainable Development
- Consumer Association of Slovenia
- Slovenian Association for Mental Health (ŠENT)

Turkey

- Turkish Industrialist's and Businessmen's Association (TUSIAD)
- Economic Development Foundation (IKV)
- Economic Policy Research Foundation of Turkey (TEPAV)
- Independent Industrialist's and Businessmen's Association (MÜSIAD)
- Turkish Economic and Social Studies Foundation (TESEV)

UK

- National Association for Voluntary and Community Action (NAVCA)
- Action with Communities in Rural England (ACRE)
- National Council of Voluntary Child Care Organisations (NCVCCO)